

Fee Schedule

Bay Islands Car Share's low rates depend on members doing the right thing by their fellow members. In the unlikely event that a member does the wrong thing, Bay Islands Car Share needs to charge fair fees and penalties to:

1. discourage those activities;
2. compensate the member on the other side of the transaction who has been put out; and
3. cover our extra costs of administering 'the fix'.

Fee Type	Amount
One time joining fee	\$30
Membership	\$10 per month
Daily Collision Damage Waiver (DCL/excess reduction) ¹	\$15 for 24 hours
Hourly Collision Damage Waiver (DCL/excess reduction) ²	\$2 per hour
Returned Vehicle Late ³	\$10
Late Booking Extension ⁴	\$0
Late Return Affected Next Booking ⁵	\$50
Late Payment Fee ⁶	\$10
Vehicle Left Open ⁷	\$50
Borrower Left Lights Left On / Flat	\$100

¹This optional extra reduces the borrowers standard DCL to \$550. It does not reduce the additional excess for drivers 21-25. It does not provide cover drivers under 21 or 75+.

²This optional extra reduces the borrowers standard DCL to \$550. It does not reduce the additional excess for drivers 21-25. It does not provide cover drivers under 21 or 75+.

³ This charge is applied when a member returns a vehicle later than their reservation end time. This fine is in addition to the normal reservation charges, including the extra time that they used the vehicle. Tip: Extend your booking rather than running over time.

⁴ This is the charge that applies when a member is already late at the time of extending the booking. Tip: Extend your booking 'before' the scheduled end time.

⁵ Related to Returned Vehicle Late and Late Extension, this is the charge that is applied if the member returning the vehicle late has through their actions displaced another member's reservation. This is charged when due to the late return, another member was inconvenienced.

⁶ This is the handling fee that is charged to the member for any bounced payment, including insufficient funds on your credit card.

⁷ This is a fine imposed on the previous driver when a vehicle is reported by the next driver to have been left open.

Battery ⁸	
Replacement Fuel Card ⁹	\$30
Replacement Tolling Device ¹⁰	\$90
Replacement Dash Cam ¹¹	\$200
Borrower Smoked in Vehicle ¹²	\$100 plus cleaning cost
Borrower Left Pet Hair ¹³	\$30 plus cleaning cost
Vehicle Left Messy ¹⁴	\$30 plus cleaning cost
Vehicle Left With Low Fuel ¹⁵	\$20
Traffic / Parking Fine ¹⁶	\$40 plus the fine amount
Parked Illegally or Incorrectly ¹⁷	\$30
Lost Car Keys ¹⁸	\$40 plus the costs of replacing the key (electric keys can cost over \$300)
Lost Smart-Key	\$50
Lock Box Left Open ¹⁹	\$100
Damage to vehicle: Inconvenience	\$100

⁸ This is a fine imposed on the member if due to their actions, a vehicles lights are left on or the battery is dead.

⁹ This is the charge to issue a replacement fuel card if a member is found to have lost the existing one.

¹⁰ This is the charge to issue a replacement tolling card if a member is found to have lost the existing one.

¹¹ This is the charge to issue a replacement dash cam if a member is found to have lost the existing one.

¹² This is the fine for smoking in the vehicle; the cleaning charge will be charged in addition.

¹³ This is the fine for having the pet loose in the vehicle; the cleaning charge will be charged in addition.

¹⁴ This is the fine for leaving the vehicle usable but messy; the cleaning charge will be charged in addition.

¹⁵ This is a fine imposed on a member for not leaving the vehicle with at least ¼ of a tank of fuel (50% of Fee Revenue forwarded to affected Member.)

¹⁶ This fee is charged to help compensate Bay Islands Car Share for time spent sorting out traffic or parking fines that a Borrower is responsible for (including where the Borrower leaves the car in a place where it gets a parking fine after their trip ends). It is in addition to the cost of the fine itself.

¹⁷ This is the fee charged if the car is parked illegally (such as facing the wrong direction, or obscuring a driveway).

¹⁸ The car keys are your responsibility from when you first take them out of the lockbox until you return them at the end of your trip. If you lose the key, you'll need to pay the full cost of replacement plus an administrative overhead.

¹⁹ Closing and locking the lockbox at the end of your booking is critical for the security of the vehicle.

Fee²⁰

Standard DCL for driver Age 25-75²¹ \$2900

Additional excess for new drivers and drivers aged 21-25 and 75+^{22 23 24} \$900

Miscellaneous Costs²⁵ Reasonable cost of resolving the issue

Vehicle Owner

Time income commission²⁶ 1/3 of total time booked income

Distance income commission²⁷ 1/3 of total distance income

Private off street parking²⁸ \$120/month

Fuel²⁹ Deducted from the owners invoice as applicable

²⁰ If you damage a car, We have to spend time organising repairs. This fee is to help compensate the us and other member for lost time and restricted use of vehicles, and is in addition to the cost of the damage (up to your DCL amount).

²¹ For full Damage Cover Liability (DCL) terms please refer to the Member Agreement.

²² This is an additional liability to the standard DCL for drivers aged 25-75. It continues to apply when the standard DCL (excess) reduction option has been selected.

²³ For full Damage Cover Liability (DCL) terms please refer to the Member Agreement.

²⁴ A new driver is any member who has held their license for less than 12 months

²⁵ We've encountered a number of different issues that don't necessarily fit into one of the other categories. If you're found to be at fault, you'll need to pay the reasonable costs of resolving the issue.

²⁶ Bay Islands Car Share will retain one third of the collected Time fees from the borrower as fees as part of the consideration payable to us in connection with supplying the Service.

²⁷ Bay Islands Car Share will retain one third of the collected Distance fees from the borrower as fees as part of the consideration payable to us in connection with supplying the Service.

²⁸ This is the monthly fee charged for allocated private parking close to the Marina.

²⁹ The car's Owner pays for all the fuel that goes into the car. They are then reimbursed for every kilometre the Borrowers drive through their distance income. If a Borrower needs to fill up during their trip, they pay with their own money and upload a receipt for reimbursement. The amount they spent on fuel will be deducted from the final charge for the trip. Any fuel the Borrower purchases during a trip is charged to the Owner in their monthly invoice, and offset by the distance income.

Cancellation Fees / No-Shows

If you cancel a booking within one hour after you make it (e.g. if you've made a mistake or change of plans), you will not be charged any cancellation fee. After this time, cancellation fees will be charged if you cancel a booking within 24 hours of the reservation start time, as set out in the table below.

Changing a booking or ending it early: If you change your reservation times, the time you no longer require is considered "Cancelled Time" and is subject to the cancellation policy. If you complete a booking early, the remaining time is considered "cancelled time" and you will still be charged.

Borrower Cancellations	Charges
Less than 24 hours from reservation start time or after the start time	100% of time reserved, up to 24 hours
More than 24 hours before reservation start time	Nil

If you fail to show up for a booking, you will be charged for the duration of the booking.

Owner Cancellation Fees / Missing Car

When you rent your car out through Bay Islands Car Share, it's available for Borrowers to book instantly at the times when you're not using it. For this system to work, Borrowers need to have confidence that their booking is firm and that they will not be left without transport if you suddenly change your plans. If you cancel a booking the Borrower will be annoyed and unlikely to book your car again. We may charge you in order to help compensate the Borrower for the inconvenience and for finding alternative transport (up to \$50)

Owner Cancellations	Charges
Less than 24 hours from reservation start time or after the start time	\$50
More than 24 hours before reservation start time	\$20